

On-premise subscription flows

Community Edition Upgraded to Enterprise Edition

Phuong Luu

1) Download Odoo Community Edition

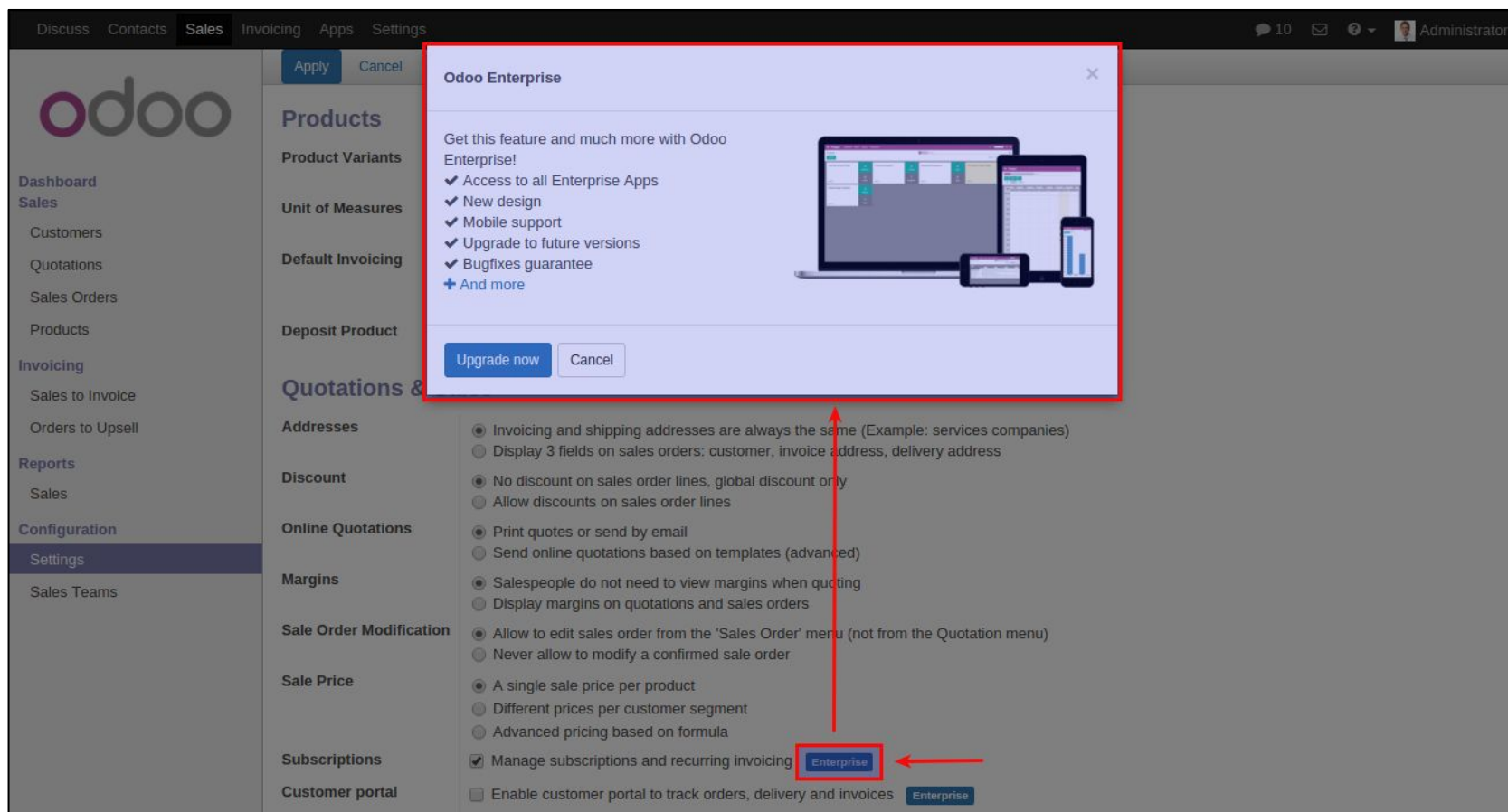
○ <https://www.odoo.com/page/download>

The screenshot displays the 'Download Odoo' page. It features a registration form on the left with fields for 'Your Name', 'Phone Number', 'Your Email', 'Primary Interest' (set to 'Use it in my company'), and 'Company size' (set to 'less than 5 employees'). To the right, there is a green button labeled 'Try without installing', an 'Installation guide' section with a 'Read more' link, and a 'Questions?' section with a 'Contact us' link. At the bottom, a table compares 'Odoo 9 • Community' and 'Odoo 9 • Enterprise' across four categories: Windows, Ubuntu • Debian, RPM, and Sources. The 'Download' buttons for the Community edition are highlighted with a red box and a red arrow.

	Odoo 9 • Community	Odoo 9 • Enterprise
Windows	Download	Buy
Ubuntu • Debian	Download	Buy
RPM	Download	Buy
Sources	Download	Buy

2) Upgrade: possibility 1

○ From an Enterprise feature (in Apps Settings)



The screenshot shows the Odoo Enterprise upgrade dialog box. The dialog box is titled "Odoo Enterprise" and contains the following text:

Get this feature and much more with Odoo Enterprise!

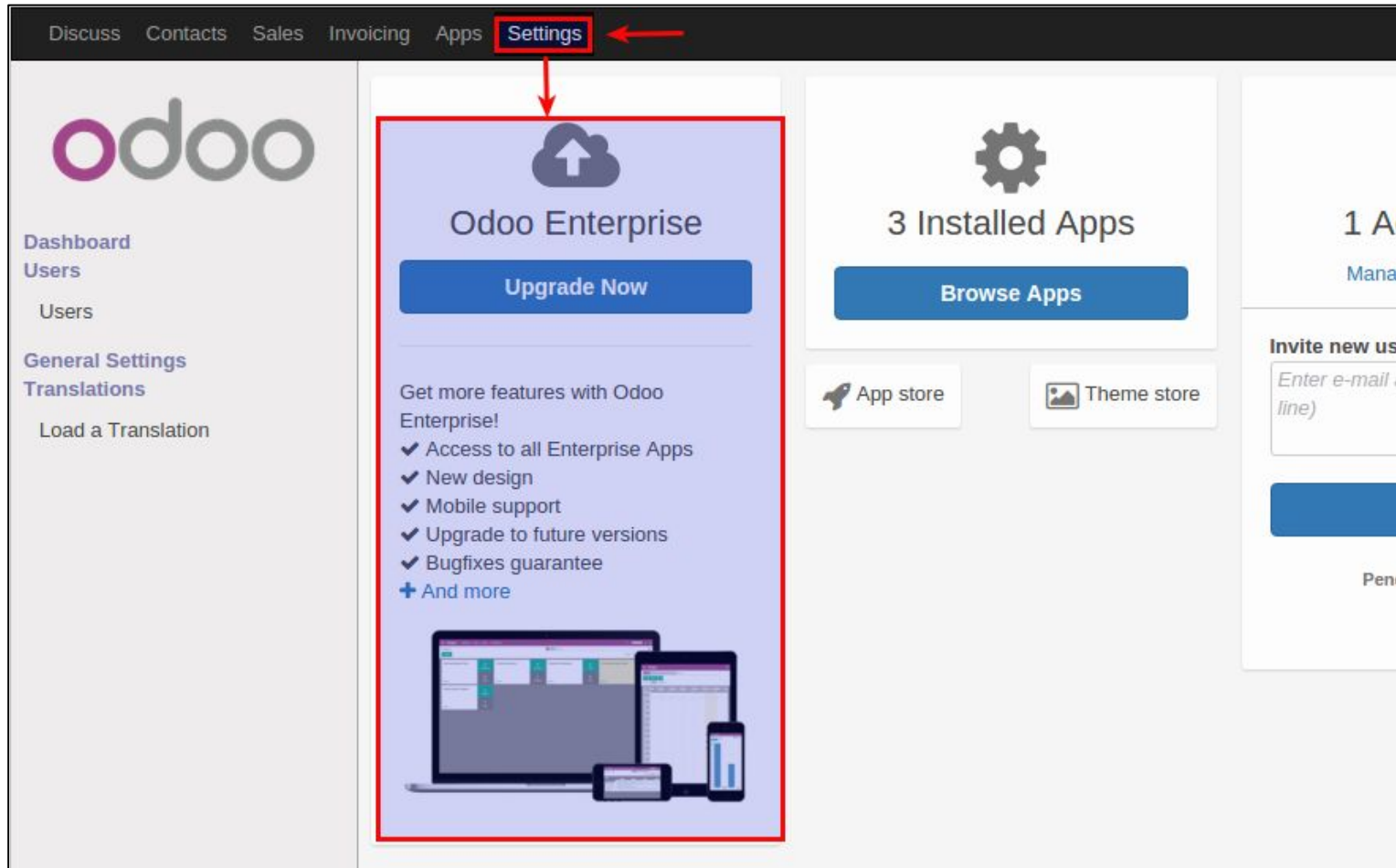
- ✓ Access to all Enterprise Apps
- ✓ New design
- ✓ Mobile support
- ✓ Upgrade to future versions
- ✓ Bugfixes guarantee
- + And more

At the bottom of the dialog box, there are two buttons: "Upgrade now" and "Cancel".

The background shows the Odoo interface with the "Settings" menu open. The "Enterprise" button is highlighted in red, and a red arrow points from it to the "Upgrade now" button in the dialog box.

2) Upgrade: possibility 2

○ From generic **Settings** menu



The screenshot displays the Odoo web interface. At the top, a navigation bar contains links for 'Discuss', 'Contacts', 'Sales', 'Invoicing', 'Apps', and 'Settings'. The 'Settings' link is highlighted with a red box and a red arrow pointing to it. Below the navigation bar, the left sidebar shows the 'odoo' logo and a menu with 'Dashboard', 'Users', 'General Settings', and 'Translations'. The main content area features a large blue box for 'Odoo Enterprise' with an 'Upgrade Now' button. To the right, there is a section for '3 Installed Apps' with a 'Browse Apps' button. Below this, there are links for 'App store' and 'Theme store'. At the bottom of the 'Odoo Enterprise' box, there is a list of benefits: 'Access to all Enterprise Apps', 'New design', 'Mobile support', 'Upgrade to future versions', and 'Bugfixes guarantee', followed by '+ And more'. An illustration of a laptop, tablet, and smartphone is shown at the bottom of this box.

3) Buy

- Customer is already logged on odoo.com: fields are pre-filled

The screenshot shows the 'Buy Odoo Enterprise' form in the Odoo web interface. The user 'Norbert Poilu' is logged in, as indicated by the name in the top right corner. The form fields are pre-filled with the following information:

Name	Norbert Poilu	E-mail	norbert@poilu.com
Company Name	Chaussée de Namur 40	TIN/VAT Number	BE0477472701
Country	Belgium	Number of users	1
Phone	+32 81 81 37 00	Integrating Partner What's this?	

Below the form, the 'Payment Method' section shows two options: Credit Card and Wire Transfer.

On the right side of the form, the 'Total' section displays the pricing:

Up to 5 Users:	1 200 EUR/Year
Taxes:	252 EUR/Year
Total:	1 452 EUR/Year

The 'SLA' section contains a confirmation message: 'When submitting this form, you confirm that you have read and agree with the conditions of the Odoo Enterprise contract.'

Red arrows in the image point to the user name 'Norbert Poilu' in the top right and the pre-filled form fields, highlighting that the information is automatically populated for the logged-in user.

3) Buy

- Customer is **not logged**: Sign in or fill in the form

The screenshot shows the Odoo Enterprise purchase interface. At the top left, there is a purple header with a grid icon and the text "Menu". Below the header, the main heading is "Buy Odoo Enterprise". Underneath the heading, there is a text prompt: "Sign in to fill the form automatically if you already have an account on odoo.com." To the right of this text is a blue "Sign in" button, which is highlighted with a red rectangular box. Below the sign-in prompt is a light blue form area, also outlined with a red border. The form contains several input fields: "Name" and "E-mail" (top row), "Company Name" and "TIN/VAT Number" (second row), "Country" (with "Belgium" selected in a dropdown) and "Number of users" (with "1" entered) (third row), and "Phone" and "Integrating Partner What's this?" (with a dropdown arrow) (bottom row).

Important Note

- If the Customer is working with an Odoo Partner, he can mention it

Buy Odoo Enterprise

Sign in to fill the form automatically if you already have an account on odoo.com. [Sign in](#)

Name

E-mail

Company Name - Optional

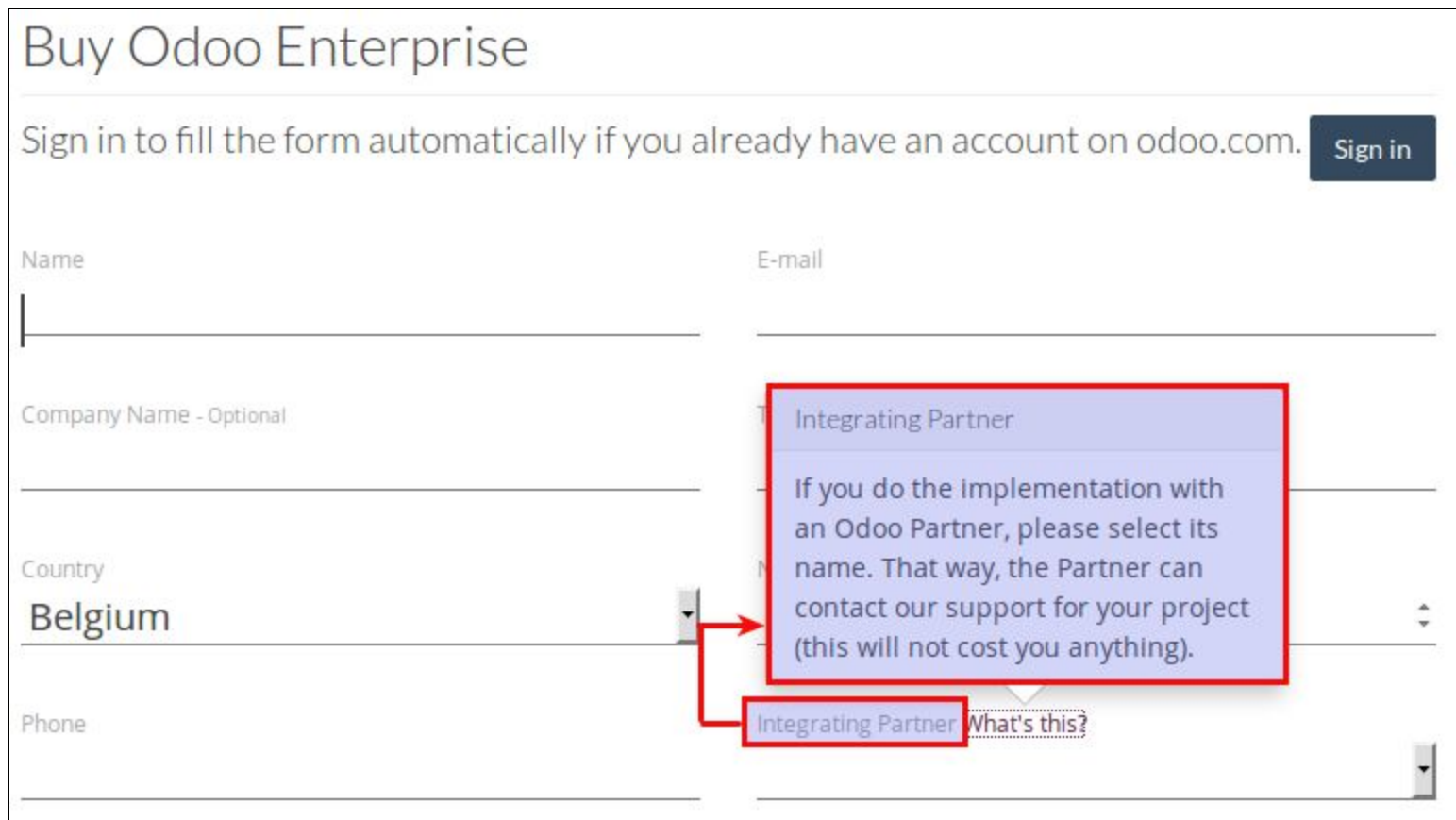
Country
Belgium

Phone

Integrating Partner

If you do the implementation with an Odoo Partner, please select its name. That way, the Partner can contact our support for your project (this will not cost you anything).

Integrating Partner [What's this?](#)

The image shows a screenshot of the 'Buy Odoo Enterprise' registration form. The form includes fields for Name, E-mail, Company Name (Optional), Country (set to Belgium), and Phone. A dropdown menu for 'Integrating Partner' is highlighted with a red box. A callout box with a blue background and red border points to this dropdown, containing the text: 'Integrating Partner. If you do the implementation with an Odoo Partner, please select its name. That way, the Partner can contact our support for your project (this will not cost you anything)'. Below the dropdown, the text 'Integrating Partner' is visible next to a 'What's this?' link.

4) Payment: possibility 1

○ By Credit Card


Belgium ▼ 3

Phone Integrating Partner What's this? ▼

Payment Method


Credit Card

Wire Transfer

Card Number
4111 1111 1111 1111 

Holder Name
Norbert Poilu

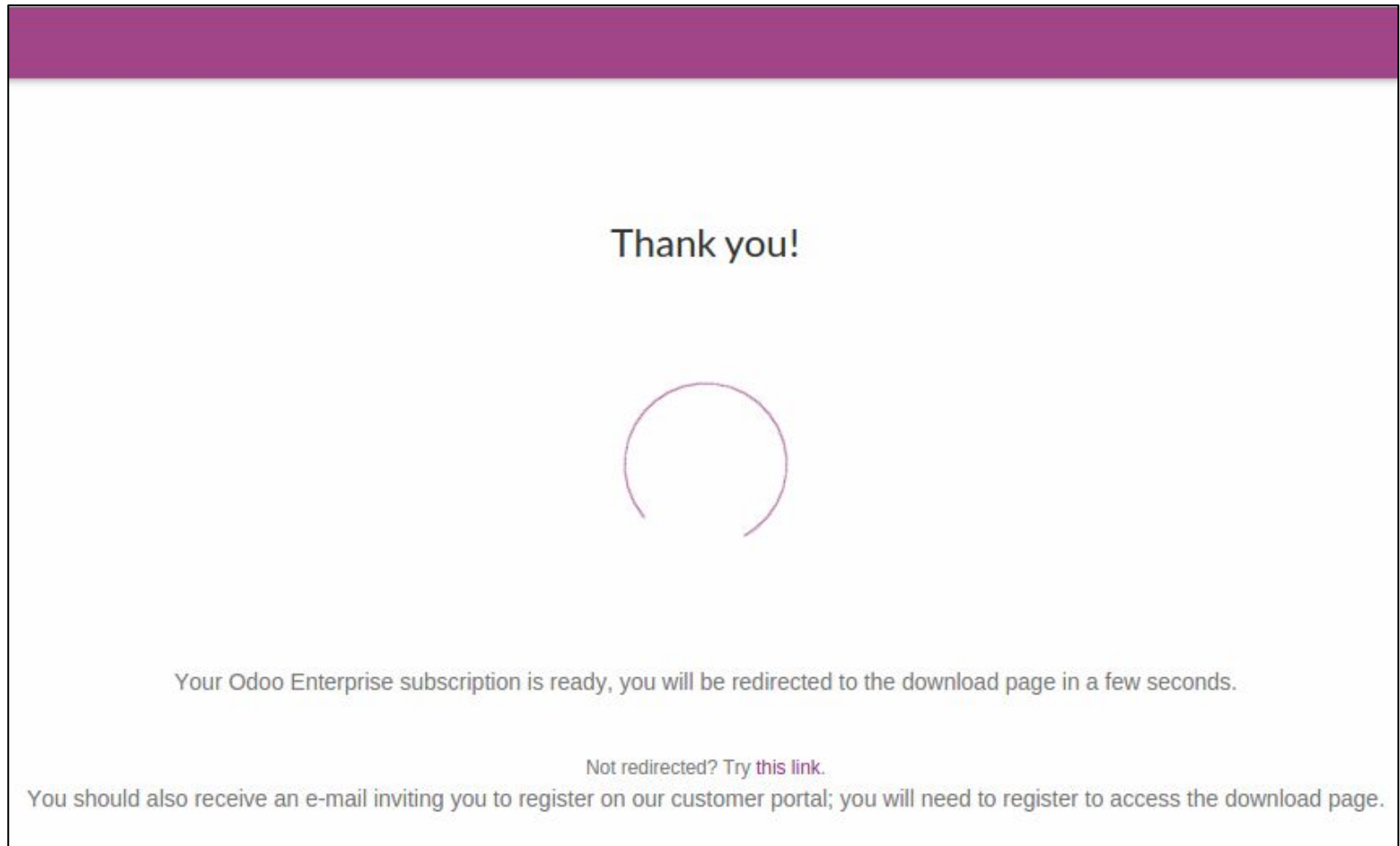
Expires CVC
05 / 19 783

 Payment secured by Ingenico Payment Services.

Pay Now

4) Payment: possibility 1

- By Credit Card: Payment validation



4) Payment: possibility 2

○ By Wire Transfer

Payment Method

Credit Card

Wire Transfer

Your download will be available when we receive your payment. You will receive the payment details by e-mail after confirmation.

Pay Now

Thank you!

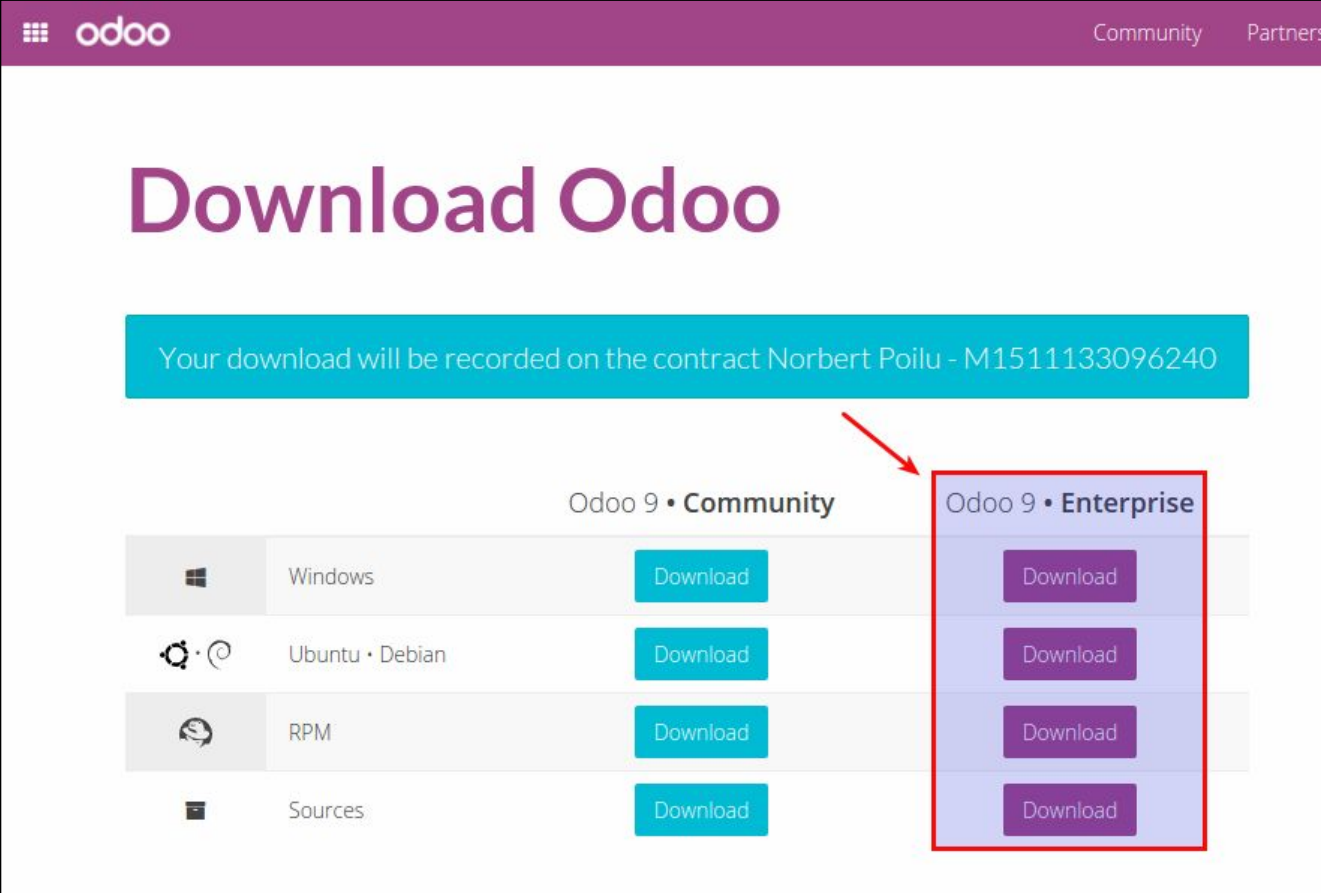


We will contact you when your payment is confirmed.













You should receive an e-mail with your Odoo Enterprise activation code when your payment is confirmed.

5) Download page

- After payment validation, Enterprise edition is available for download

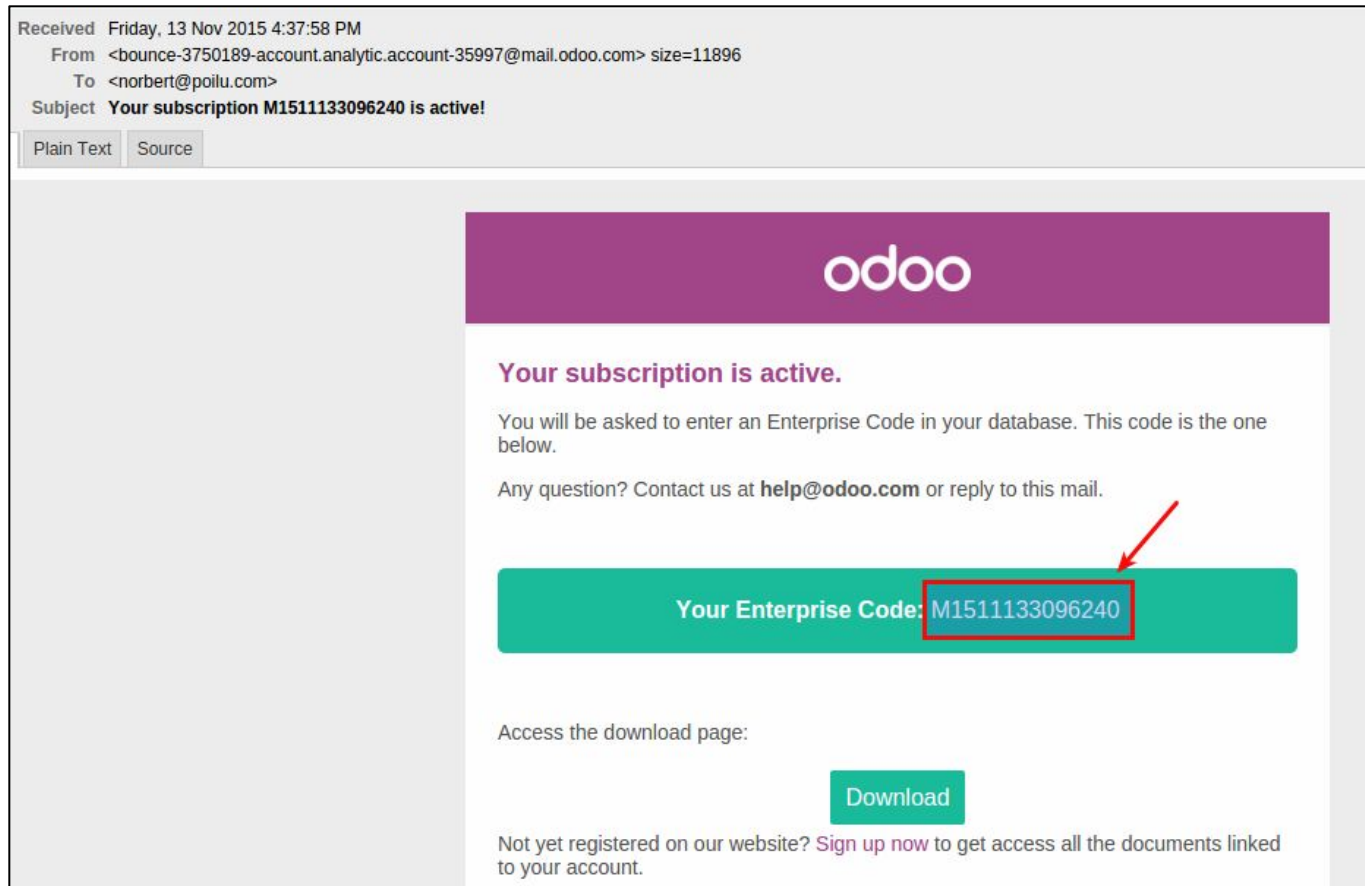


The screenshot shows the Odoo 9 download page. The header includes the Odoo logo and navigation links for 'Community' and 'Partners'. The main heading is 'Download Odoo'. A teal banner indicates that the download will be recorded on the contract 'Norbert Poilu - M1511133096240'. Below this, there are two columns of download options. The left column is for 'Odoo 9 • Community' and the right column is for 'Odoo 9 • Enterprise'. The Enterprise column is highlighted with a red box and a red arrow pointing to it from the Community column. Each option in both columns has a 'Download' button.

Odoo 9 • Community		Odoo 9 • Enterprise	
	Windows		
	Ubuntu • Debian		
	RPM		
	Sources		

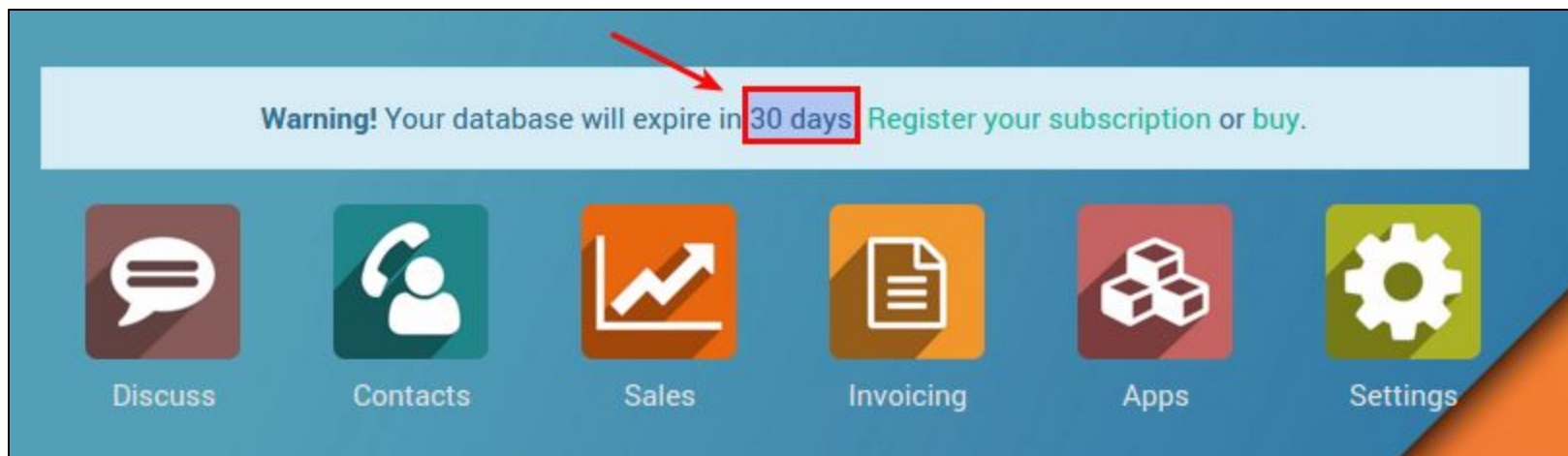
6) Email with Enterprise Code

- Customer will receive by e-mail the Enterprise Code to use for his database registration



7) Countdown on customer's DB

○ Message on the Apps switcher



Warning! Your database will expire in 30 days. Register your subscription or buy.

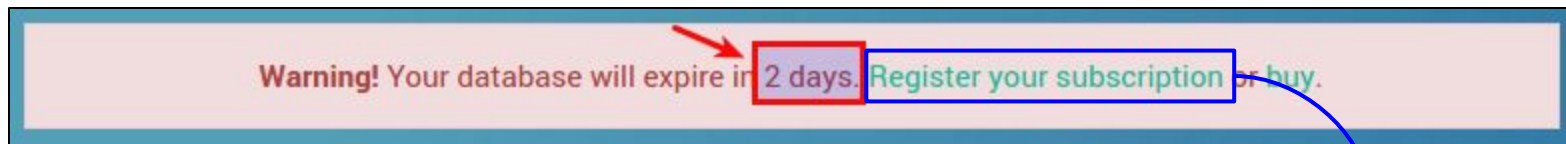
Discuss Contacts Sales Invoicing Apps Settings

This screenshot shows the top navigation bar of the Odoo interface. A light blue warning banner is positioned at the top, with a red arrow pointing to the text '30 days'. Below the banner is a row of six application icons: Discuss (speech bubble), Contacts (phone), Sales (line graph), Invoicing (document), Apps (cubes), and Settings (gear). The 'Apps' icon is highlighted with a red box.



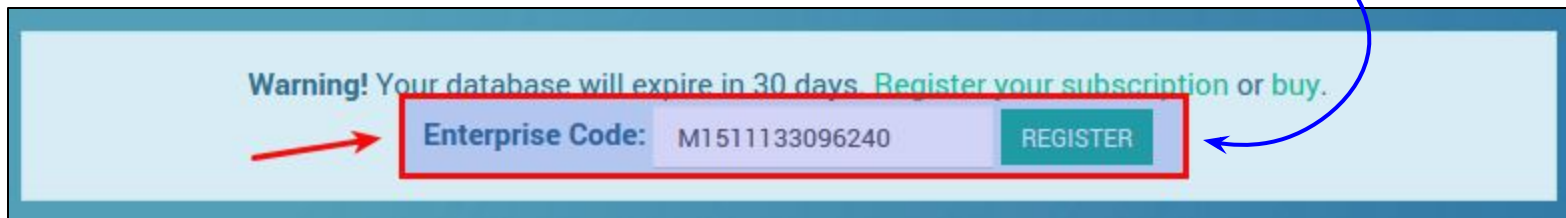
Warning! Your database will expire in 14 days. Register your subscription or buy.

This screenshot shows the same warning banner as above, but the countdown has changed to '14 days'. A red arrow points to the '14 days' text.



Warning! Your database will expire in 2 days. Register your subscription or buy.

This screenshot shows the warning banner with the countdown at '2 days'. A red arrow points to the '2 days' text, and a blue arrow points from the 'REGISTER' button in the next screenshot to the 'Register your subscription or buy.' text.



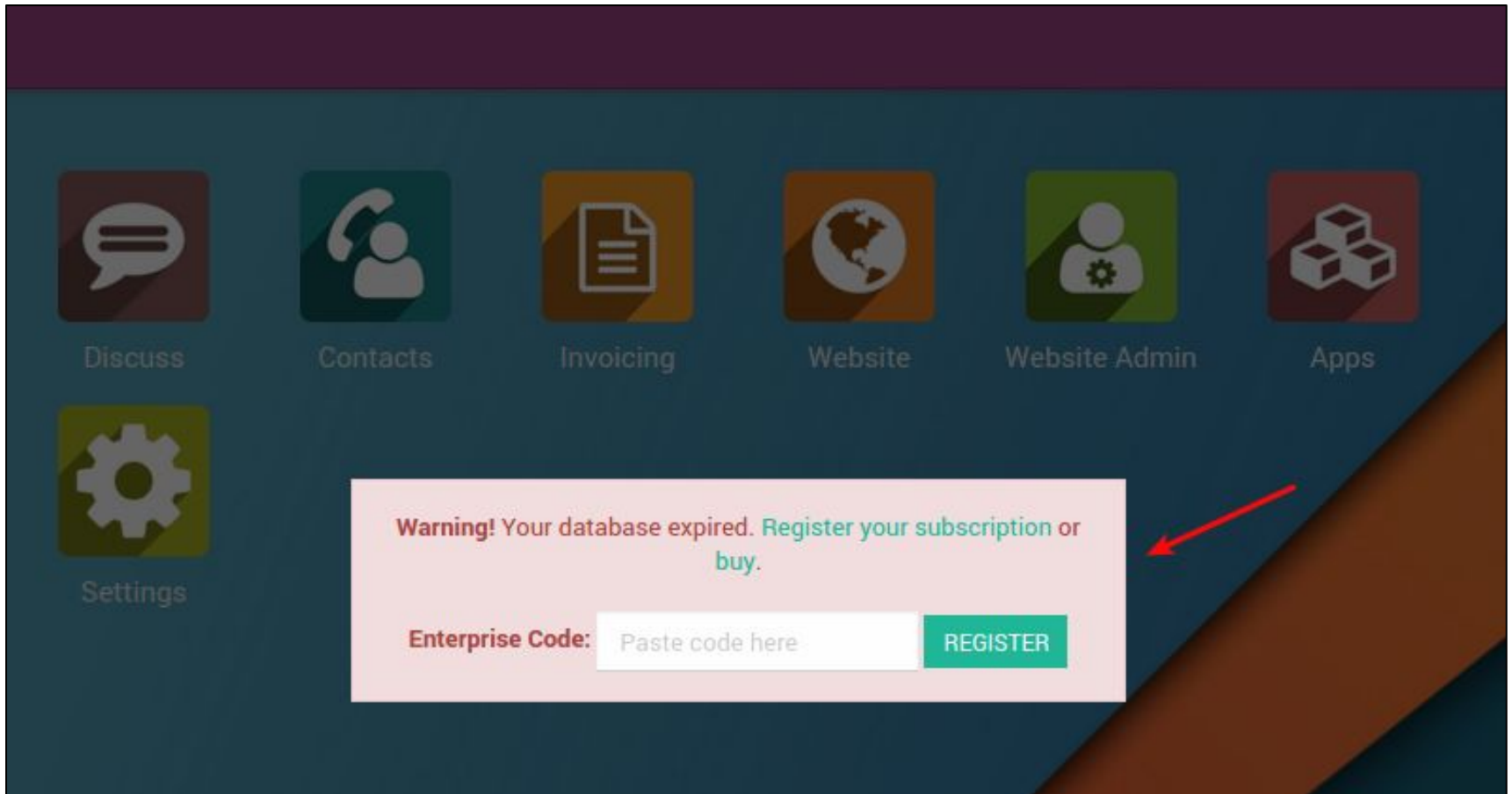
Warning! Your database will expire in 30 days. Register your subscription or buy.

Enterprise Code: M1511133096240 REGISTER

This screenshot shows the warning banner with the countdown at '30 days'. Below the banner, a red box highlights the 'Enterprise Code: M1511133096240' and a 'REGISTER' button. A red arrow points to the 'Enterprise Code' text, and a blue arrow points from the 'REGISTER' button back to the 'Register your subscription or buy.' text in the banner above.

8) Subscription expired

- No more access to Apps



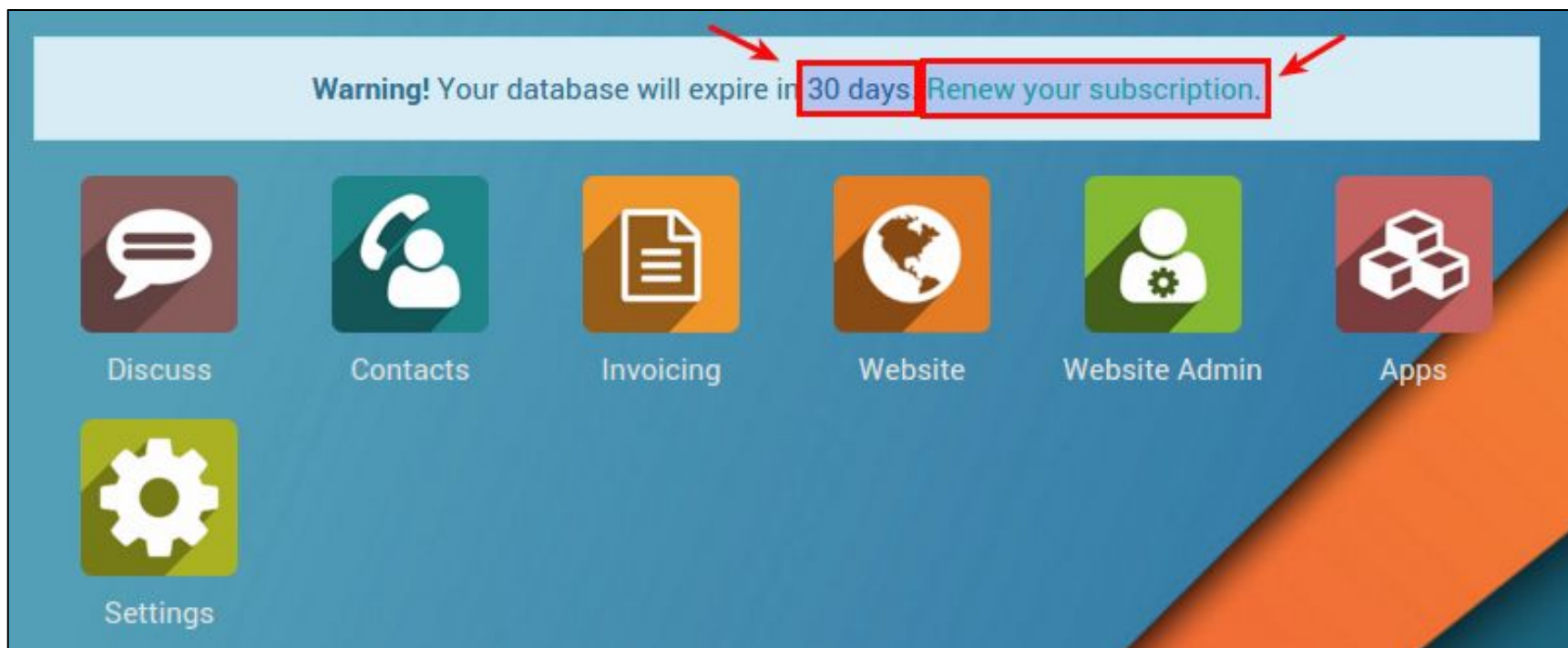
9) Subscription registration

- Enter your Enterprise Code, click on “Register” and this warning banner will disappear.
- If you encounter any problem with your database registration: help@odoo.com

Subscription RENEWAL

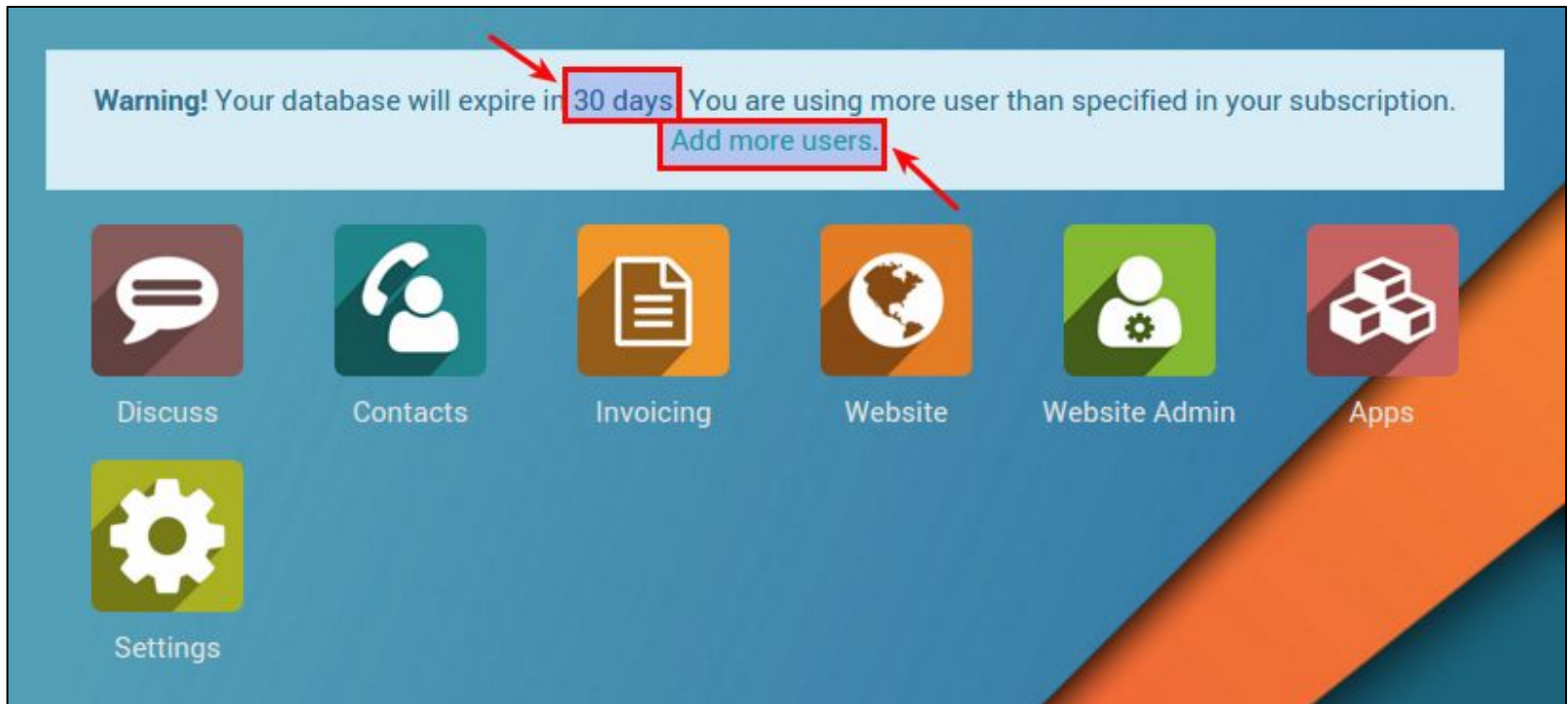
- Countdown with warning message from renewal date -30 days

(Ex: if your Enterprise contract is valid from 1st Jan to 31th Dec, you'll get this warning from 1st Dec)



Subscription UPSELL

- Countdown with warning message when number of users exceeds the number on the subscription (Ex: if your Enterprise contract was paid for 5 users, you'll get this warning when you create your sixth user)



Thank You

Questions ?

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